

Chris Christie Governor

Kim Guadagno Lt. Governor

Allison Blake, PH.D., L.S.W Commissioner

# **JOB VACANCY POSTING**

**POSTING #**: 048-16 **ISSUE DATE**: April 1, 2016

TITLE: DIRECTOR, OFFICE OF QUALITY CLOSING DATE: April 15, 2016

**LOCATION:** Department of Children and Families

Office of Performance Management and

Accountability
Office of Quality
50 East State Street
Trenton, NJ 08625

POSITIONS: 1

**DISTRIBUTION:** STATE WIDE SALARY: Commensurate with education

and experience.

SCOPE OF ELIGIBILITY: Subject to current promotional and hiring restrictions.

The Department seeks a strong leader with demonstrated management and organizational skills to provide clear vision and oversight to the Department-wide Office of Quality.

JOB DESCRIPTION: Reporting to the Assistant Commissioner of Performance Management and Accountability, the Director is responsible for the oversight and implementation of the Department's Continuous Quality Improvement activities such as the Qualitative Review (QR), the Program Improvement Plan process, ChildStat, as well as other Department-wide targeted reviews of child welfare practice areas. Responsible for the Federal Child and Family Services Review on site process, including Program Improvement Plan (PIP) development and monitoring. Coordinates qualitative measurements and targeted reviews with the Federal Monitor.

This work is conducted in partnership with staff from across the Department and from the larger external stakeholder community. The Director works with the Department's Office of Research Evaluation and Reporting to analyze and report on the QR data. As DCF continues to integrate best practices across the Department, the Director will serve as a member of cross divisional workgroups charged with assessing and sustaining case practice initiatives. The Director works in collaboration with leaders from across the Department to conduct qualitative assessments and evaluation of case practice.

## **QUALIFICATIONS**

**EDUCATION:** Candidates must possess an advanced degree in social sciences from an accredited college or university, a MSW is preferred.

**EXPERIENCE:** Successful candidates will have at least five years experience in management positions with a strong knowledge base in child welfare systems including:

- Experience in understanding and utilizing qualitative analysis
- Ability to think creatively about complex problems
- Ability to think at the macro practice levels and operationalize details simultaneously
- Ability to multitask with ease, prioritizing appropriately
- Proven track record of delivering accurate, comprehensive results within tight deadlines
- Staff management experience
- Excellent oral and written communication skills, including listening
- Ability to work independently while balancing the needs of multiple parties
- Excellent problem-solving and superior interpersonal and collaboration skills
- Ability to work with multiple stakeholders

**LICENSE:** Appointees will be required to possess a driver's license valid in New Jersey only if the operation of a vehicle, rather than employee mobility, is necessary to perform the essential duties of the position.

## **IMPORTANT NOTICE**

**RESIDENCY** - Effective 9/1/11, NJ PL 70 (NJ First Act), requires all State employees to reside in New Jersey, unless exempted under the law, or current employees who live out-of-state and do not have a break-in service of more than 7 calendar days, as they are "grandfathered." New employees or current employees who were not grandfathered and who live out-of-state have one year after the date of employment to relocate their residence to New Jersey or request an exemption. Current employees who reside in NJ must retain NJ residency, unless he/she obtains an exemption. Employees who fail to meet the residency requirements or obtain an exemption will be removed from employment.

## **Electronic Filing:**

Forward a cover letter and resume electronically to:

Jennifer.Dowd@dcf.state.nj.us

Include the Job Posting # in the subject line of your email.

## Alternate Filing:

If unable to file electronically, applicants may forward a cover letter and resume (including Job Posting #) to:

Linda M. Dobron, Director of Human Resources Department of Children and Families Office of Human Resources P. O. Box 717 Trenton, NJ 08625